

QUALITY POLICY STATEMENT

The Quality Policy of Wilmat Ltd is to provide products and services, which give total customer satisfaction.

It is recognised that the continued future success of the company depends on the price, delivery and quality of its products and services offered. The quality of all products and services must be of the highest possible standard in order to satisfy the needs of our customers.

As a BSI registered company, it is the company's prime quality objective to continually meet the requirements of ISO 9001 2000.

Conformance to the procedures and systems recorded in our quality manual, is a mandatory requirement of all personnel. This will ensure that we continue to meet the company's commitments to quality: -

- To promote a process of continual improvement in all areas of the company.***
- To utilise the framework of our management review meetings to monitor and update our quality objectives.***
- To give value for money.***
- To promote future staff development through full support and training.***

***Teresa Hands
Managing Director
Date: 20th March 2008***



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